

Library user survey 2021

At the end of March 2017, the library was renovated and the Multi-Plaza was opened. After the renovation, the first floor was used by many people, as a space for active learning and events. However, since last year, due to the effects of the COVID-19, we have been forced to close the library temporarily and change the way we use it, and this situation is still continuing.

In this questionnaire survey, we would like to receive your opinions and requests about the library's facility environment and the state of maintenance of materials four years after the last renovation, as well as about the services provided by COVID-19 epidemic.

It will take about 10 to 15 minutes to answer. We appreciate your cooperation.

The Japanese and English versions have the same content. Please answer one or the other.

[Period] July 7th, 2021 (Wed.) ~ July 21st, 2021 (Wed)

[Target] All students and staffs at Toyohashi University of Technology

[About personal information]

The personal information obtained by answering the questionnaire will be used only for the reference of the library management. It will not be used for any other purpose.

[Results of totaling answers]

The results of the responses will be posted on the library website.

[For inquiries] Library e-mail address: tosh@lib.tut.ac.jp

Q 1) Please choose one that matches your own identity. < Answer required >

- | | |
|---|---|
| <input type="checkbox"/> Undergraduate B1 | <input type="checkbox"/> Faculty members |
| <input type="checkbox"/> Undergraduate B2 | <input type="checkbox"/> Research Fellows |
| <input type="checkbox"/> Undergraduate B3 | <input type="checkbox"/> Administrative staff |
| <input type="checkbox"/> Undergraduate B4 | <input type="checkbox"/> Technical staff |
| <input type="checkbox"/> Graduate (Master) M1 | <input type="checkbox"/> Others () |
| <input type="checkbox"/> Graduate (Master) M2 | |
| <input type="checkbox"/> Graduate (Doctor) D1 | |
| <input type="checkbox"/> Graduate (Doctor) D2 | |
| <input type="checkbox"/> Graduate (Doctor) D3 | |
| <input type="checkbox"/> Research student | |

Q 2) Please check one box that applies to your organization. < Answer required >

- Mechanical Engineering
- Electrical and Electronic Information Engineering
- Computer Science and Engineering
- Environmental and Life Sciences
- Architecture and Civil Engineering
- Institute of Liberal Arts and Sciences
- Institutes of Centers
- Office
- Others ()

Q 3) Have you ever visited and used a library? Please check one that applies to you. (It is possible to use the cafe only.) <Answer required>

- Yes. I have visited and used it. → Q4
- No. I have never visited and used it before. → Jump to Q10

<Have a question for people who have visited and used library.>

Q 4) When did you visit the library? <Multiple answers possible>

- I visited and used before 2019 (Before the corona epidemic).
- I visited and used it since 2020 (since became a corona epidemic).

Q 5) Please check all that apply to the purpose of your use of the library. <Multiple answers possible>

- Read books or journals
- Borrow books
- Copy journal articles
- Self-study
- Group-study
- Use a computer or printer
- Read the newspaper
- Use facilities (Meeting room / Group study room / Study cubicles)
- Returning rental PCs and Wi-Fi routers
- Event
- Cafe
- Take a break or meet a person
- Others ()

Q 6) Please check all the boxes that apply to the places you use most often. <Multiple answers possible>

- 1 F Collaboration Area(A) · Study Support Area(D) · Global Lecture Area(E)
- 1 F Information Lounge(B) (Newspaper corner set up)
- 1 F Workstation Area(C) (Student computer , Large sized printer)
- 1 F Small Group Area(F)
- 1 F Meeting Room(G)
- 1 F The Women's Lounge(H)
(Women's Relaxation Room, Tatami room,
Women's Dressing Room)
- 1 F Terrace(J)
- 1 F Cafe(K)
- 1 F Library counter(L)
- 2 F Reading Room
- 2 F Group Study Room
- 3 F Stacks · Reading Room
- 3 F Study Cubicles
- Under the tent in front of the library
- Others ()



Q 7) Please check all the boxes that apply to the materials and equipment you use in the library. <Multiple answers possible>

- Books
- Academic journal
- General magazines for leisure and culture
- Newspaper
- Audio-visual material CD · DVD
- Student computer and printer
- Large sized printer
- Copier
- Whiteboard
- Nothing Only for desks and chairs
- Others ()

Q 8) If there are any books (paper books) that you would like to have in the library, please write them down. Also, if there are any journals that you would like to have in the library, please write them down. It will be used as a reference for future collection and library management.

Ex) Books about ○○, Journal 「○○○○」

<Free entry field>

Q 9) If there is anything you would like to see enhanced or improved in the future in terms of facilities, equipment, etc., please fill out specific details. <Free entry field>

<Survey about Web services>

Q10) The library also provides web-based services that can be used without visiting the library. Please check all the electronic services that you are use, which contracting or offering at our university. <Multiple answers possible>

* All the following services are available on the library website with links.

- OPAC(Online Public Access Catalog)
- MyLibrary
- Website Facilities Reservation
- Website Library Homepage News, Calendar etc.
- Website Toyohashi University of Technology Academic Institutional Repository
- Website Booklog
- Online Journal ScienceDirect
- Online Journal Wiley Online Library
- Online Journal SpringerLink
- Online Journal ACM Digital Library
- Online Journal Nature
- Online Journal Science
- Online Journal Others (AIP, CUP)
- Online Journal (I don't know which site, but I'm using it.)
- Online Books Maruzen eBook Library
- Online Books EBSCO ebook collection (NetLibrary)
- Online Books ScienceDirect eBook
- Online Books Springer eBook
- Online Books Wiley eBook, Wiley Online Reference Works
- Online Books Others (Ebook Central, Infobase)
- Online Books (I don't know which site, but I'm using it.)
- Database Scopus
- Database Web of Science
- Database JDramIII
- Database SciFinderⁿ
- Database SpringerMaterials
- Database InCites JCR(Impact Factor search) , InCites ESI
- Others ()
- I have never used it

Q 1 1) There are many e-resources (e-journals, e-books, databases) that can be used off-campus (at home, etc.). Do you know about them? Have you ever used them? Please check one that applies to you.

- I know. I have used it from off-campus.
- I know, but I have never used it from off-campus.
- I didn't know that there were electronic materials available from off-campus.
- Others ()

Q 1 2) Would like to ask you about e-books. What kind of content would you like to see in more e-books? What kind of content would you like to see more of, and how would you like to use them? Since we have a limited budget, we would like to ask you what you would like to see us focus on purchasing. Please check all that apply. <Multiple answers possible>

- Science and engineering / medical books (Japanese book) ※Japanese book : Books written in Japanese
- Science and engineering / medical books (Foreign books) ※Foreign books : Books written in foreign languages such as English
- Humanities and social books (Japanese book)
- Humanities and social books (Foreign books)
- Language dictionary
- Foreign language test preparation materials such as TOEIC / TOEFL
- Literary books such as novels
- Other()
- I don't want to use an Online books.
- I don't know.

Q 1 3) In addition, if there are any electronic materials (electronic journals) that you would like us to purchase in the library, please specify them. We will use it as a reference for future purchase and library management. <Free entry field>

<Would like to ask about other services provided by the library and how to deal with the corona epidemic. >

Q 1 4) Please check that apply to library's services you know about. <Multiple answers possible>

- Open 24 hours
Enter and use your student ID card or staff ID card even when the staff is unattended.
However, this service is currently unavailable due to the Corona epidemic.
- Reservation of books on loan
Reservations can be made from OPAC (Collection Search System).
- Lending period extension of borrowed books.
You can extend it on MyLibrary even from off-campus (home, etc.).
- Book purchase request (for students)
Request a purchase request on MyLibrary.
- ILL (Inter Library Loan) Service
You can order a copy of part of a journal article or borrow an original material that cannot found in this library but from other university's library or other sources.
- Collaboration/cooperation service with Toyohashi city library
If the book is available in the Toyohashi city library, you can borrow it for free.
- Reference service
We respond to consultation on how to find materials and matters.
- Database seminar
We are holding seminars on how to use online materials. During the corona epidemic, we provide information and materials for online seminars.
- National Diet Library Digitalized material transmission service
From the National Diet Library's digital collection, you can browse materials that are available only at the NDL and partner libraries.
- Send notification email from the library
Information related to libraries inside and outside the university is sent by e-mail.
- Secondhand book fair
We distribute books and magazines that are no longer needed for a fee.
- I don't know all of the services listed above.

Q 1 5) We would like to ask you about the services provided at the library corresponding to the corona epidemic. Please check all the services that you are happy to implement. If you have not experienced any of the following services, please check all the services that you would like to see implemented if the corona response continues in the future. <Multiple answers possible>

- Book reservation loan (implemented in 2020)
※Although the bookshelf cannot be used when the library is temporarily closed for a long period of time, we have implemented a service that allows you to reserve books you want to borrow by using the OPAC (Collection Search System) and to lend books.
- Implementation of free trials of e-books (implemented in 2020)
※We conducted a free trial of Maruzen eBook Library (about 60,000 titles or more) and eBook Central (about 17,000 titles or more) for about two months, and made those ebook texts available for free during the period.
- Return the book to the book post. (implemented in 2020 and 2021)
※However, in order to reduce the number of face-to-face contact, books can be dropped off at the return box outside of the library at all times.
- Mail a copy of part of journal articles, etc. on campus (implemented in 2020 and 2021)
※Students usually come to the counter to get a copy, but to reduce face-to-face contact, then send it to the laboratory when paying for University Expense. In 2021, we will mail it to user's home if necessary.
- Book lending / returning service by mail (implemented in 2021)
※For those who are restricted from entering the campus or who have difficulty visiting to the library, we offer a loan / return service by mail.
- I don't know

Q 1 6) If you have any suggestions about what kind of library services you would like to see in Corona epidemic, please let us know. <Free entry field>

Q 1 7) What services are stopped or changed due to the Corona epidemic and what services would you like to resumed or returned to normal use as soon as possible? <Multiple answers possible>

- The opening hours in the morning will be returned to the original.
※Normally, it is open from 9:00 on weekdays, but it is currently being changed to open from 9:30 due to the disinfection work.
- Reopening of special opening (open 24 hours)
※Normally, we have a special opening that allows you to enter with your student ID card or staff ID card even when there are no staff, such as after 20:00 on weekdays, Saturday mornings, and Sundays and holidays, but it is currently special because proper disinfection work cannot be performed. It is not open.
- Resuming use of group learning at Multi Plaza on the 1st floor
※Currently, we ask that you use it for studying alone in places where an acrylic board is not installed on your desk. In addition, movable chairs are also prohibited from moving in Corona.
- Resuming use of the Women's Lounge
※Currently, the use of the Tatami room and the Women's Dressing room is unavailable. (The Women's Relaxation room was reopened on July 21.)
- Other ()
- Nothing in particular

Q 1 8) The library has implemented the following measures to prevent the spread of corona infection. Disinfecting desks, chairs, and other items regularly and after use, installing a thermo-camera at the entrance, installing hand sanitizer in various places, and installing acrylic panels on desks. Hand disinfectant is available everywhere, and acrylic panels are placed on desks. We would like to ask you about these measures. Please check one that applies to you.

- Current measures are sufficient.
- You should take more measures.
Please fill in if you have any specific measures ()
- I don't know
- Other
()

Q 19) This is the last question. If you have any other comments or suggestions about the library services in general, please write them down. < Free entry field >

Thank you for your cooperation.

We will let you know about the results of this survey on the library website etc.

Toyohashi University of Technology Library